

CYBERSECURITY INNOVATIONS POWERED BY AI

SecureIT[®]

Remote Device Management (RDM)

Centralized remote monitoring, troubleshooting, and management of distributed devices, enabling faster issue resolution, improved security compliance, reduced downtime, and seamless IT operations.

THE CHALLENGE

Top 5 Industry Challenges (If Remote Device Management is NOT Implemented)

- **Lack of Visibility Across Distributed Endpoints** - Organizations struggle to maintain real-time visibility into device health, status, location, and compliance across remote offices, branches, and field operations. This leads to unmanaged assets, increased security risks, and inefficient IT operations.
- **Increased Operational Downtime** - Without centralized monitoring and remote troubleshooting, device issues often require onsite support and manual intervention. Extended outages impact employee productivity, customer service delivery, and revenue-generating operations.
- **High IT Support and Maintenance Costs** - IT teams spend significant time traveling to remote locations or coordinating local support for routine device issues. The result is higher operational expenditure (OPEX) and reduced IT efficiency.
- **Security and Compliance Gaps** - Devices may miss critical patches, software updates, and security configurations without centralized management. This increases exposure to cyberattacks, ransomware incidents, and regulatory compliance violations.
- **Inefficient Device Lifecycle Management** - Organizations struggle to provision, configure, update, track, and retire devices consistently at scale. Manual processes lead to deployment delays, configuration drift, and asset management inaccuracies.

80%

Reduction in onsite support visits

60%

Reduction in endpoint maintenance effort

95%+

Device compliance visibility

KEY BENEFITS

- ✓ **Faster Issue Resolution and Reduced Downtime**
Remote diagnostics, monitoring, and troubleshooting enable IT teams to resolve incidents without physical intervention. Organizations typically achieve 50–80% faster issue resolution and significantly reduce business disruption.
- ✓ **Lower IT Support Costs**
Centralized management eliminates many onsite support visits and manual maintenance activities. Organizations can reduce endpoint support costs by 30–60% while improving service quality.
- ✓ **Improved Security Posture**
Automated patching, policy enforcement, and remote remediation help maintain secure device configurations. This can reduce endpoint-related security incidents by 40–70% and improve compliance readiness.
- ✓ **Increased IT Team Productivity**
Routine administration tasks such as software deployment, updates, and inventory management become automated. IT teams often save 20–40% of operational effort, allowing focus on strategic initiatives.
- ✓ **Scalable Device Management**
Thousands of devices can be deployed, configured, and managed from a single console.



KEY CAPABILITIES

One Unified Agent

01 Remote Monitoring

- Device health monitoring
- CPU, memory, storage utilization tracking
- Battery health monitoring
- Network connectivity monitoring
- Application performance monitoring

02 Remote Troubleshooting & Support

- Remote screen viewing
- Remote control of devices
- Remote diagnostics
- Command-line access
- Remote reboot and shutdown

03 Security Management

- Device encryption enforcement
- Password policy management
- Multi-factor authentication integration
- Firewall configuration
- Antivirus/EDR integration

04 Geolocation & Tracking

- GPS tracking
- Device location history
- Geofencing
- Lost device tracking
- Theft prevention

05 Kiosk & Dedicated Device Management

- Single-app mode
- Multi-app kiosk mode
- Digital signage management
- POS terminal management
- Rugged device management

06 Remote Lock, Wipe & Recovery

- Remote device lock
- Selective wipe
- Full device wipe
- Lost mode activation
- Factory reset



ADD-ON AVAILABLE

Need 24/7 coverage? Add Velox MDR.

- India-based SOC analysts, 24x7x365
- 15-minute SLA for critical incidents
- Seamless activation — no new agent required

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THINK CYBER SECURITY... THINK VELOX

Velox Solutions is a Global cybersecurity OEM delivering advanced, AI-powered technologies that strengthen Security Operations and enterprise resilience since 14+ years. Our solutions enable faster threat detection, automated response, and deep visibility across users, endpoints, and infrastructure. Leveraging AI-driven SIEM, SOAR, and behavioural analytics, Velox builds proactive, intelligence-led SOC environments, empowering government and enterprise sectors to stay ahead of evolving cyber threats.

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