

# ScanPlus® ATM Terminal Security & Monitoring Solution

# VELOX

## PRODUCT OVERVIEW

**Gartner** **Rated Products & Solutions**

Version | Q2.2021

# VELOX®

Develops Opportunities For Enterprises...

INDIA | USA | DUBAI | NEPAL | ZIMBABWE | MEXICO | SRI LANKA



# About

Velox is a pioneer of the Indian IT Infra Monitoring and Cyber Security domain. We develop Information Technology Security Solutions and have been in the industry throughout the last decade. Velox has a range of world-class products that meet International Standards in terms of quality and delivery. We offer our solutions, to many industries such as the BFSI sector, Health Care, Manufacturing, and Industrial Automation Systems sector, just to name a few.

With Velox's subsidiary in the United States of America, And presence in 7 countries and 3 continents and counting, also including our adoption of international standards and regulation, with **ISO 9001:2015, 20000 & 27001 and PA-DSS global certifications** for our operations, Velox is set for global domination.

## Milestones

**2020-2021:** Silicon India - 10 Most Promising Cyber Security Solutions Provider

**2019-2020:** Asian-African Chambers of Commerce Award-Excellence in Innovation & Technology

**2018-2019:** CIO Tech-Top 20 Most Promising Cyber Security Solutions Provider

**2018-2019:** Business Connect Magazine - The Company of the Year

**2017-2018:** CTO Forum- Best Service Provider in India

**2016-2017:** Listed in CIO Magazine as India's Top 20 Most Promising Business Intelligence Solution Provider

Registered Members and Business Award Recipients of such fine Institutions:





# ScanPlus® ATM TERMINAL SECURITY

Velox's ScanPlus® ATM Solution Suite is developed for ATMs & Cash Recyclers. Our solution covers many different facets like Intrusion Protection, Access Protection, and Access Management systems. Velox's world-class solution offers the highest level of security available for the CRMs/ ATMs & endpoint security environment, which further can be deployed on all types of ATMs & CRMs in a multi-vendor environment, and also supports financial institutions in achieving compliance with international security standards and regulations.

## Features

- Application **Whitelisting**
- Application **Blacklisting**
- Application **Sandboxing**
- Full Hard Disk **Encryption**
- Time-Based **Access Management (Online/ Offline)**
- **OS Hardening & Access Privilege Management**
- **BIOS Password Management**
- **USB Whitelisting & Protection**
- **AutoRun Protection & SMB Block**
- **Audit Trail Management** - Creation/ Deletion/ Modification
- **Patch Management**
- Windows **Event Monitoring** & Alert
- Windows **User Whitelisting**
- **Central Remote Command Execution Management**
- **ATM Monitoring** (Installed Apps/ Running Apps/ Patches/ Services/ Health/ Installed Services)



# ELECTRONIC JOURNAL PULLING

ATM Electronic Journals (EJ) are a key element in governing an ATM. Electronic Journals record all ATM activities, for instance, daily transactions, settlements, cash related daily events, also key software events. Electronic Journal Pulling is a critical junction for keeping an ATM working efficiently, and Velox's solution has enabled its clients and partners to be much effective, via providing live Electronic Journal Pull data. Electronic Journal Data is Pulled from the designated ATM using a central server command.

## Features

- **Automated** EJ Pulling
- Provision to pull EJs **Manually**
- **Time-Based** Screen Downloads
- **Date-Based** Screen Downloads
- **Image Upload**
- Uses **Low Bandwidth**

# ATM CONTENT DISTRIBUTION

ATM Content Distribution is a comprehensive management and delivery system for ATMs and Cash Recyclers. Velox has built on a powerful system that is accessed via an intuitive web-based user interface. It is designed with a sheer goal of security as a main objective. With our ATM Content Distribution framework, you can manage your ATM Screens, Windows Update Patches, OEM Updates, and much more on a scheduled or on a real time basis. With options like comprehensive analytics, client centric/ user friendly formats and resolution, Velox ensures that you manage your ATMs without compromising on security.

## Features

- Windows **Patch Updates**
- **OEM Updates**
- Manage **ATM Screens**
- Highly **Secured**
- **Auto execution** of MSI files
- **Size Independent**
- **Network/ Bandwidth** friendly
- ATM **Patch Install**
- **Agent and ATM Restart**
- **Agent and ATM Upload**



# ATM MONITORING

Velox's ScanPlus® ATM Monitoring Solution can help your organization to ensure the greatest degree of visibility and control over secured ATM operations and helps to enforce regulatory compliance put forth by RBI. Velox's ScanPlus® ATM Monitoring is bundled with several monitoring features of ATM Terminals.

Velox's ATM solution is a powerful security & monitoring tool that aids to curb cyber-crime and maintain a serene environment for defined domains. While showcasing the power of technology and the true utilization of Cyber Security for restoring peace in the banking industry.

## FEATURES

- **EJ and ATM Logs Back Up**
- **Real-Time ATM Hardware Error Detection**
- **Real-Time Transaction Status**
- **Real-Time ATM Status**
- **ATM Health Report – CPU, RAM & Disk**
- **ATM Machine Monitoring**
- **ATM Inventory Details**
  - Software Inventory
  - Hardware Inventory
  - Denomination Summary
- **Alerts on Error Detection**
- **Alerts on Threshold Breach**
- **Ticketing on Error Detection**
- **Ticketing on Threshold Breach**
- **Monthly/ Weekly Reports**
- **Ticketing in Helpdesk for error events**
- **Ticket Tracking and Assignment**
- **Auto Ticket Closure**
- **Logs of Hardware events occurred**
- **Integration with any ITSM Tools with API**
- **Category wise ATM Error Detection as per the following:**
  - Alarms and Depository
  - Currency Acceptor
  - Coin Dispenser
  - Card Reader and Bill Dispenser
  - Presenter for a bill dispenser
  - Encrypting PIN pad
  - LCD failure detection device
  - Receipt and Journal Printer
  - Envelope Dispenser
  - Statement Printer
  - Power-up and System Stability
  - After Hour Depository
  - Electronic Journal

# VELOX'S COMPLETE SUITE

Velox's ScanPlus® ATM service management suite includes a range of features including ATM Monitoring, Preventive Maintenance, Electronic Journal, and many more. Management and monitoring of ATMs are verticals for which ScanPlus® software is well equipped. As providers of remotely operated ATM technology, management, and monitoring software, solutions are designed to offer automated update services and remote diagnostics. ScanPlus® software solutions are hardware-independent, which allows them to run on various hardware platforms from different vendors. This is essential when large institutions merge and need to create a single, cohesive self-service network. Our real-time ATM Monitoring Solution can gather data from different sources such as Switch, & Electronic Journal, and can be customized to meet your organizations monitoring requirements.



- War-room **monitoring** in a single dashboard. Velox's help desk can identify and fix all issues at one glance
- **Auto alert** SMS or Email to the Admin, if the data is not flowing from the Switch
- **Pareto charts**, for all data analysis
- **Data** can be dragged and dropped to see the impact
- **Dashboard** available as an App, which pulls data from the server in real-time
- Enables customers to check the **online status** of the tickets
- Mobile Dashboard is available for the customers to view the **summary** at a glance
- **Real data** is available 24/7 for the customers to view anytime
- **Proactive** security and **convenient** data management
- **Flexibility** and **advanced** Functionality
- **Reduced** costs
- Quick time to **market**

# BRANDS WHO TRUST US



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